

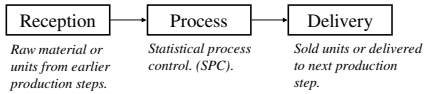
Lektion 2

2007-11-07

Chapter 14-15

Statistical acceptance sampling

Quality control

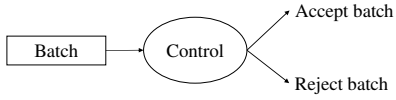


- Acceptance test at reception or delivery
- Statistical process control under the process.

Process control

- Control the process so that no bad units are produced
- Improve the process
- Eliminate sources of variation.
- Maintain a good process.

Acceptance control



- No control
- 100% control
- Statistical acceptance sampling.

No control

- If the quality of the product is so high that in reality there does not exist any bad Units
- The producer uses statistical process control and can show that the quality is good.
- No serious consequences if bad units are shipped.

100% control

- If the consequences of bad quality is not acceptable.
- The production is not capable.
- Automatically control is good.
- Example- ATM or metal detection in production.

Statistical acceptance sampling

- Destructive testing
- When 100% test cost too much or is not practical.
- The product has high quality but unstable process and hence zero test is not acceptable.

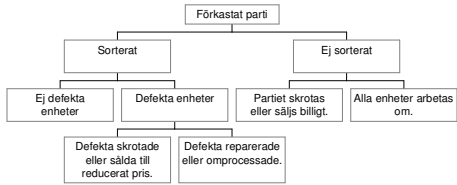
Statistical test versus 100%

- + Cost less due to less testing
- + Destructive testing is possible
- + Less handling with products and less transport damage.
- + The risk that the batch can be rejected drives quality.

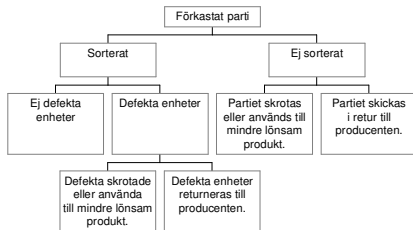
Statistical test versus 100%

- Risk of accepting bad batches and reject good ones.
- Less information of the product.
- Statistical testing demands more planning and documentation than 100% test.

Actions for rejected batch (at producer)



Actions for rejected batch (at consumer)



Categorization of test plans

- Acceptance sampling and rectifying inspection
- Attribute control or variable controll.
- Simple-, double- or multiple test.

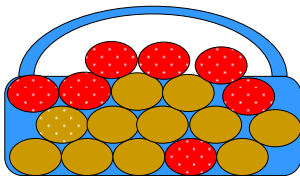
Batch

- The batches should be homogeneous. Units should be of same type, size and produced under the same time and conditions.
- Large batches are preferred over small ones.
- Batch size = the number of units in a batch.

Random sample

- Very important that the sample is random
- Risk of "salted" batches...
- Common sense sampling destroys the statistical analysis!
- Stratification is possible in some times.

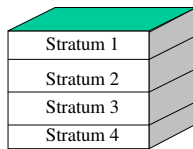
Berries



- The good ones are on the top.
- Random sample reveals the cheater!

Stratify

- *Natural subbatches.*



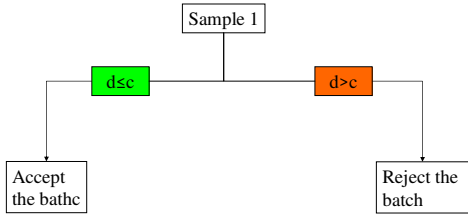
Attribut data

- Yes-no data.
- 15 bottles of 45 cracked.
- 2 bags of 300 did not contain exactly 10 screws.
- The fraction defects.
- Defect = not fulfilling the specification

Single sampling plan for attributes

- n = sample size
- c = acceptance number
- Let d = number of observed defect units in the sample.
- $d > c \Rightarrow$ reject the batch
- $d \leq c \Rightarrow$ accept the batch!

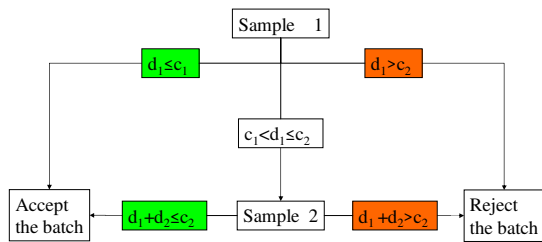
Single sampling plan for attributes



Double plan for attribute data, ex.

- n_1 = first sample size
- c_1 = acceptance number for first sample.
- n_2 = size of second sample.
- c_2 = acceptance number for both samples.
- d_1 = Number of defect observed in first sample.
- d_2 = Number of defect observed in second sample.

Double plan for attributes, ex.



Variable data

- Data are continuous
- The milk package should contain at least 1.0 liter.
- Max crash force should be under 10000N

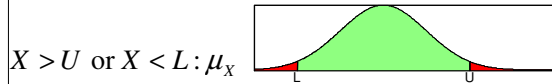
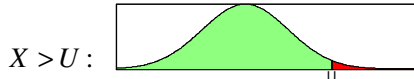
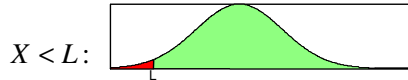
2 types of variable control

1. Control of fraction defect in the batch. (ISO 3951)
2. Control of some process parameter, eg. process average.

Variable data vs attribute data

- + Less sample size for the same OC-curve.
- + More knowledge about the process. Mer kunskap om processen.
- Must know the distribution of the variable.
- One plan for each characteristics.
- A batch can be rejected with zero defect units. Bad for morale.
- Control often more difficult and expensive.

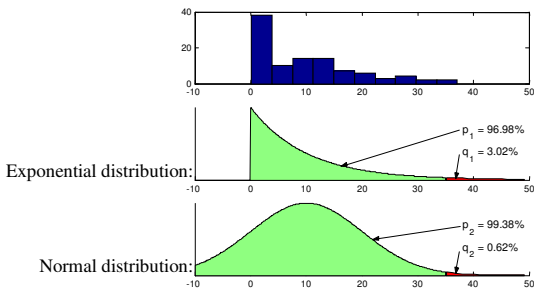
Specification limits



Distribution assumption is important

- Assume an upper specification limit $U=35$.
- Take a sample of size 100 and analyze them.
- Average = 10.
- Standard deviation = 10.

Distribution assumption is important



Is the batch accepted?

- Detote with θ the fractionndelen defect units int the batch.
- Test following hypothesis

$$\begin{cases} H_0: \theta = \theta_1 \text{ (the batch is accepted)} \\ H_1: \theta > \theta_1 \text{ (the batch is rejected)} \end{cases}$$

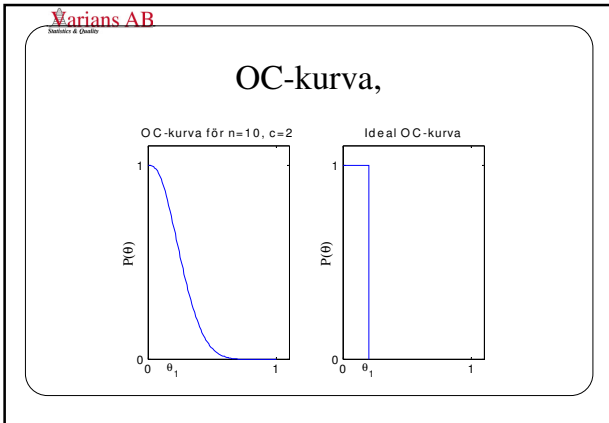
Risks

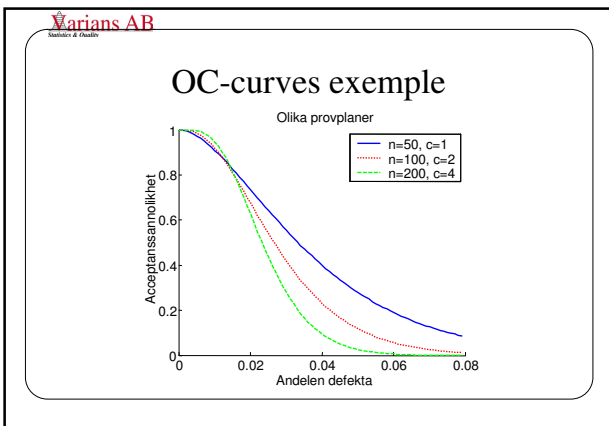
	Keep H_0 .	Reject H_0 .
H_0 true	OK	α -risk
H_0 false	β -risk	OK

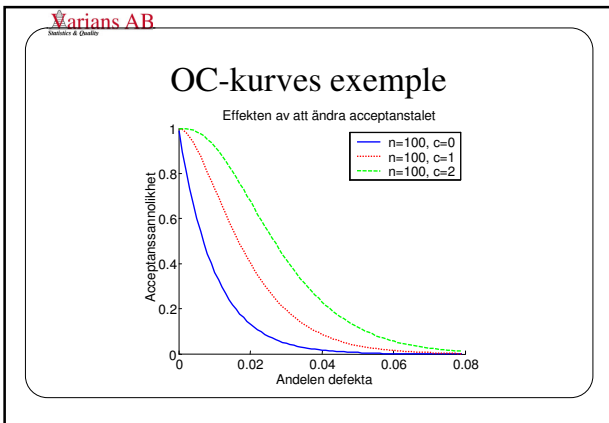
OC-curve, single plan for attributes

- Chose a sample of size n from a batch with size $N \gg n$. Accept the batch if the number of defects $d \leq c =$ acceptance number.
- The probability to be accepted is.

$$P(\theta) = \sum_{k=0}^c \binom{n}{k} \theta^k (1-\theta)^{n-k}$$



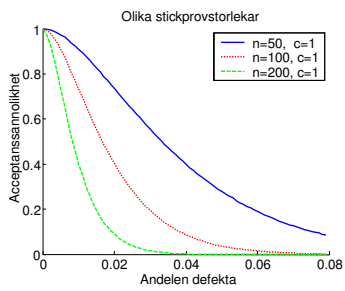




Plans with $c=0$

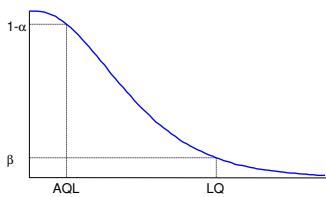
- Very tough to the producer
- Sometimes not so economical for the consumer.

OC-kurvor exempel



Four numbers specifies the plan

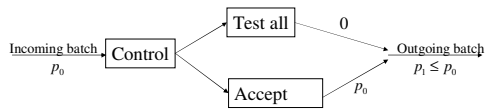
- Producer requirement: $(AQL, 1-\alpha)$
- Consumer requirement: (LQ, β)



Type A & Type B plans Attribute data

- If the batch size is **finite**, the number of defect units is hypergeometrically distributed. => **Type A**.
- If the batch size is **infinite** the number of defects are binomially distributed. => **Type B**.
- **Rule:** If the batch is big or if the sample is taken from a series of batches then Type B can be used.

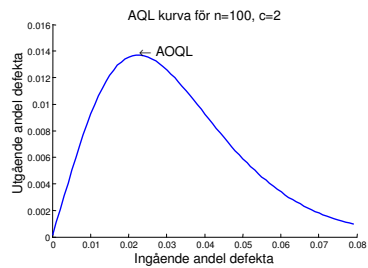
Rectifying control and AOQ



- Improves the quality
- Average outgoing quality:

$$AOQ = \frac{P_a \cdot p \cdot (N - n)}{N} \approx P_a \cdot p \text{ when } N \gg n$$

AOQ and AOQL at rectifying control



Standarder

Standards

Attribute control

- ISO-2859-1
- ISO-2859-2
- SS 02 01 30
- SS 02 02 31
- MIL STD 105E
- Dodge-Romig planer
-

Variable control

- ISO 3951
- SS 02 01 40
- MIL STD 414
- ...

ISO 2859-1 och ISO 3951

- Are a collection of test plans
- Based on AQL (**Acceptance Quality Limit**)
- Inspection levels (S-1, S-2, S-3, S-4, I, II, III)
- Switching rules (normal, tightened and reduced)
- Can be used for a continuous stream of batches.

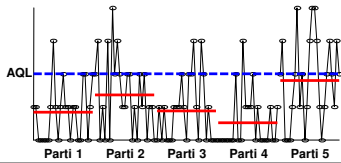
Felkvot och fel per hundra enheter

percent defective (in percent) = $\frac{\text{number of defect units}}{\text{total number of units}} \times 100\%$

Defect per 100 units = $\frac{\text{number of defects}}{\text{total number of units}} \times 100$

AQL (Acceptance Quality Limit)

AQL is the highest percent defective that could be considered acceptable as an process average.



The meaning of AQL

- At AQL most of the batches will be accepted.
- Acceptance increases with batch sizes.
- AQL does not give consumer protection.
- AQL does not give the producer right to deliver bad units.

Classification

Defect: Any non-conformance of the unit to specified requirements.

Critical defect: Likely to result in hazardous or unsafe conditions for individuals.

- **Major defect:** Likely to result in failure or reduce the function of the product.

- **Minor defect:** Not likely to reduce the usability of the product.

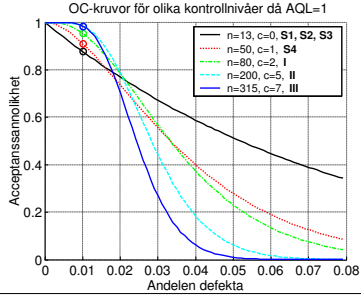
Acceptance and rejection

- Acceptability of batches will be judged by using sampling plans according to AQL.
- The buyer has always the right to reject any defect unit found during test.
- A rejected batch may be reinspected only after all units have been reexamined and all defective units are removed.

Inspection levels

- Determines the relationship between the batch size and the sample size.
- Gives different discriminations
- Denotation: **S1, S2, S3, S4, I, II, III**
- Inspection II is normally used.
- **S1 – S4** may be used where small sample sizes are necessary and large sampling risks can be accepted.

Inspection levels, example ISO 2859



ISO 2859 (MIL105E)

How to use ISO 2859-1

1. Choose a suitable code letter (table 14-4) depending on batch size and inspection level.
2. Choose suitable sampling table II, III or IV depending on single, double or multiple plans are wished. (Montgomery has table II-plans in 14-5→14-7)
3. Choose plans for normal (A), tightened (B) or reduced (C) control.
4. Start with normal control and use the switching rules!

Code letters ISO 2859

Partistorlek	Speciella kontrollnivåer				Normala kontrollnivåer		
	S-1	S-2	S-3	S-4	I	II	III
2-8	A	A	A	A	A	A	B
9-15	A	A	A	A	A	B	C
16-25	A	A	B	B	B	C	D
26-50	A	B	B	C	C	D	E
51-90	B	B	C	C	C	E	F
91-150	B	B	C	D	D	F	G
151-280	B	C	D	E	E	G	H
281-500	B	C	D	E	F	H	J
501-1200	C	C	E	F	G	J	K
1201-3200	C	D	E	G	H	K	L
3201-10000	C	D	F	G	J	L	M
10001-35000	C	D	F	H	K	M	N
35001-150000	D	E	G	J	L	N	P
150001-500000	D	E	G	J	M	P	Q
500001+	D	E	H	K	N	Q	R

ISO 2859: Sampling plans

- Single plan: Tabell II.
- Double plan Tabell III.
- Multiple plan Tabell IV.
- The tables are divided into normal, tightened and reduced control.

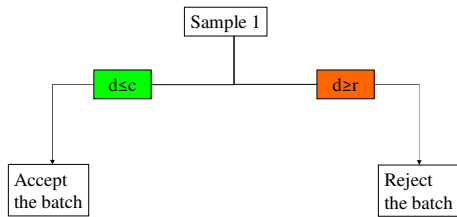
ISO 2859: Choosing sampling plans

- Batch size + inspection level \Rightarrow code letter
- Code letter + AQL \Rightarrow sampling plans in table II, III or IV.

ISO 2859: Acceptance criteria Single plan

- n = sample size
- c = acceptance number
- r = rejection number
- Let d = number of observed defect units in the sample.
- If $d \geq r \Rightarrow$ reject the batch!
- $d < c \Rightarrow$ accept the batch!

ISO 2859: Acceptance criteria Single plan



ISO 2859: Exampel single plan

- Batch size $N=5000$ & $AQL = 1\%$.
- Normal inspectionlevel II.
- Table 14-4 gives code letter L.

Normal
 $n=200$
 $c=5$
 $r=6$

Tightened
 $n=200$
 $c=3$
 $r=4$

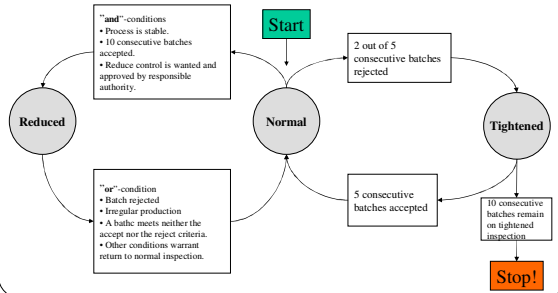
Reduced
 $n=80$
 $c=2$
 $r=5$

ISO 2859.

Acceptance at reduced control

- Let d be the number of defect units in the sample.
- If $c < d < r$ then accept the batch. Change to normal inspection.

Switching rules ISO 2859-1



The switching rules are important!

- The switching rules protects the consumer in both ISO 2859 and in ISO 3951.
- There are no switchin rules in ISO 2859-2, since the consumer protection is dealt with a limiting quality (LQ).
